

## Dolores Durán-Cerda, Ph.D.

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### EDUCATION

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Ph.D.	19 <sup>th</sup> and 20 <sup>th</sup> Century Latin American Literature Secondary areas: 19 <sup>th</sup> and 20 <sup>th</sup> Century Peninsular Literature; Mexican/Chicano Literature	University of Arizona, 1999
M.A.	Hispanic Literature	University of Arizona, 1993
B.A.	Spanish, French, Secondary Education Certificate in Elementary Education	University of Iowa, 1990 College of Education Honors and Distinction Phi Beta Kappa

#### *Professional Education:*

Aspen Institute's Presidential Fellowship Program, 2018-2019

American Council on Education (ACE), Leadership Institute for New Chief Academic Officers, 2016-2017

Tucson Public Voices Thought Leaders Fellowship Program, The OpEd Project, 2016-2017

American Association of Community Colleges John E. Roueche Future Leaders Institute, Washington, D.C., 2014

Executive Leadership Academy Fellow, AAHHE and the University of California, Berkeley, 2013

Hispanic Leadership Institute, Tucson Hispanic Chamber of Commerce, 2013

National Community College Hispanic Council (NCCHC) Leadership Conference, 2012, 2013, 2014

Hispanic Association of Colleges and Universities (HACU) Leadership Institute, Washington, D.C., 2012

United Way Multicultural Leadership Development Program, Raytheon Missile Systems, Tucson, Arizona, 2003

### ACADEMIC AND ADMINISTRATIVE POSITIONS

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- Provost and Executive Vice Chancellor of Academic Affairs and Student Services, July 2017-present
- Acting Provost and Executive Vice Chancellor of Academic Affairs and Student Services, October 2015-June 2017
- Assistant Vice Chancellor for Faculty Affairs, August 2015-October 2015
- Senior Assistant to the Provost, Pima Community College, April 2013-August 2015
  - Also covered the duties and responsibilities of the Vice Provost and Assistant Vice Chancellor for Academic Services, April 2015-August 2015
- Acting Senior Assistant to the Provost, Pima Community College, January 2013-April 2013
- Acting Assistant Vice Chancellor, Pima Community College, May 2012-December 2012
- Honors Coordinator, Pima Community College-Downtown Campus, 2008-2012
- Instructional Faculty, Department of World Languages, Pima Community College-Downtown Campus, 2002-2012
- Adjunct Faculty, Department of World Languages, Pima Community College-Downtown Campus, 1997-2002

- Adjunct Professor, Latin American Studies, University of Arizona-South, 2006-present
- Professor of Spanish, Arizona International College, University of Arizona, 1999-2002

## ACCREDITATION EXPERIENCE

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- Liaison, Accreditation Steering Committee to Executive Leadership Team (ELT), January 2017-present
- Team writer, researcher, editor, HLC 2016 Notice Report, Pima Community College, March 2015-June 2016
- Member, HLC 2014 Self-Study Report Project Management Team, Pima Community College, April 2013-April 2015
- Team writer, researcher, editor, HLC 2014 Comprehensive Self-Study Report, Pima Community College, June 2013-April 2015
- Member, HLC Steering Committee, Pima Community College, June 2013-present
- Member, HLC Work Group, Pima Community College, April 2013-April 2015
- Liaison, HLC Archive Committee, Pima Community College, June 2013-April 2015
- Member, Accreditation Advisory Group, Pima Community College, 2013
- Member, ADA Work Group, Pima Community College, 2013-present
- Team writer and researcher, HLC Assumed Practices Monitoring Report, Pima Community College, April-July 2013
- Member, HLC Comprehensive Site Visit Logistics Team, Pima Community College, July 2014-September 2015
- Lead Coordinator, Developmental Education Redesign Committee, Pima Community College, September 2013-May 2014
- Co-Coordinator, visit and workshops by Dr. Karen Solomon, PCC's HLC liaison, and Dr. Cecilia López, education consultant, Pima Community College, May 2013
- Member, Complaints and Grievances Oversight Team (C-GOT), Pima Community College, June 2013-May 2014
- Member, Student Complaints Sub-Committee of C-GOT, Pima Community College, June 2013-August 2013
- Presenter, HLC Foundations Campus Workshops; Non-Exempt Professional Development Day; All College Day, Adjunct Faculty Orientations, Pima Community College, April 2013-April 2015
- Lead Coordinator, Workshops on developmental education and student success by Drs. Kay and Bryon McClenney, Pima Community College, January 2014
- Member, Strategic Planning Committee, Pima Community College, February 2014-present
- Member, Coordination Team for Student Services Review, Developmental Education and Enrollment Management, Pima Community College, June-August 2014
- Member, Compliance Coordination Committee, Pima Community College, June 2014-present
- Coordinator, visit and presentation by Dr. John E. Roueche, All College Day, Pima Community College, August 2014
- Lead Coordinator, "Are We There Yet?" HLC update event, 29<sup>th</sup> Street Coalition Center, Pima Community College, January 2014
- Participant, HLC Annual Conference, Chicago, Illinois, April 2013, 2014, 2015, 2016, 2017
- Faculty Member, HLC 2010 Self-Study Steering Committee, Pima Community College, 2010

## ADMINISTRATIVE EXPERIENCE

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**Provost and Executive Vice Chancellor**  
July 2017-present

**Pima Community College, Tucson, AZ**

## **Acting Provost and Executive Vice Chancellor**

**Pima Community College, Tucson, AZ**

October 2015-June 2017

- Lead the College's efforts toward meeting the Higher Learning Commission's criteria for accreditation, maintain regional and specialized accreditation with a focus on continuous quality improvement
- Provide overall academic leadership in all aspects of the College mission and promote excellence in all aspects of academic programming
- Facilitate curriculum development and assessment of learning outcomes and propose more efficient academic-related institutional operations
- Lead and provide oversight of academic programs and services: enrollment management, learning outcomes assessment, curriculum and articulation services, program review, developmental education, faculty certification and contracts, curriculum and articulation services, library services, admissions and recruitment, enrollment services and registrar, strategic planning, institutional research, effectiveness and planning, financial aid, community development and partnerships
- Initiated and developed adjunct faculty professional development
- Lead in the development, enhancement and review of academic policies and programs
- Ensure academic programs comply with the governing rules and regulations and accreditation guidelines
- Oversee the allocation and management of resources for academic affairs and the allocation of faculty positions
- Provide overall leadership in the College's enrollment management and promote it as an active College-wide process that establishes, implements, and evaluates an overall plan for attracting and educating students from pre-enrollment through the attainment of their educational goals
- Work collaboratively with Student Services leadership on various projects and institutional-wide initiatives related to student enrollment, admission, registration and retention
- Align course programming with student needs
- Provide stewardship for general education program and academic advising
- Support faculty with professional development, training and innovative teaching and learning initiatives
- Encourage and provide diversity and inclusion direction within learning environments, programs, services and partnerships
- Forge partnerships with local K-12 partners, The University of Arizona, Arizona State University, Northern Arizona University, community organizations, and private/public entities.
- Provide high-level assistance to the Chancellor and Board of Governors
- Coordinate the development and administration of a budget of \$10.6 million for assigned functions
- Represent the College to the community and outside organizations to promote the College
- Represent the Chancellor at internal and external meetings, College-wide presentations, presentations to the Board of Governors, community outreach, local organizations and official events and functions
- Bilingual in Spanish/English

## **Assistant Vice Chancellor for Faculty Affairs**

**Pima Community College, Tucson, AZ**

August 2015-September 2015

- Served as team writer, researcher, editor, HLC 2016 Notice Report
- Facilitated and supported curriculum development, assessment reform focusing on student success through learning outcomes

- Supported faculty hiring and professional development at the College
- Reviewed and revised faculty-related policies
- Provided supervision and support to the Office of Access and Disability Resources (ADR) and managed their budget
- Provided supervision and support of the Office of Faculty Certification and Contracts and managed their budget
- Secured college-wide funding for the Honors Program
- Developed and implemented goals, objectives, policies and procedures; supervise, manage and provide academic development; evaluate and benchmark higher education programs and curricula.
- Facilitated the college-wide syllabus template initiative
- Led the Student Feedback for Faculty Forms Work Group
- Supported and participated in the Faculty Evaluation Work Group
- Coordinated the district-wide Adjunct Faculty Orientation and Teaching Strategies Workshop
- Supported and secured funding for the Faculty Learning Academy faculty coordinator and the Faculty Mentoring faculty coordinator
- Co-wrote the RFP for the Educational and Facilities Master Plan
- Served as the administrative co-chair of the Department Chair Task Force
- Initiated and supported the Adjunct Faculty Standing Committee
- Collaborated with Faculty Senate and PCCEA, and served as liaison between faculty leadership and the Provost

**Senior Assistant to the Provost**

April 2013 – August 2015

**Pima Community College, Tucson, AZ**

**Acting Senior Assistant to the Provost**

January 2013 – April 2013

**Pima Community College, Tucson, AZ**

- Represented Provost/Executive Vice Chancellor at internal and external meetings, standing committees, College-wide presentations, Board of Governors, PCC Foundation, Staff Council, Faculty Senate, community outreach, local organizations and official events and functions
- Co-coordinated HLC Comprehensive Self-Study efforts with Vice Provost and the Project Management Team, including coordinating the structure of the 14 committees, Fast Action Teams, Work Group, Steering Committee with timelines and daily, weekly and monthly outcomes; research, writing, and editing of Self-Study report; conducting workshops and presenting updates to Board of Governors, Chancellor's Cabinet, campuses and District units; served as part of the Comprehensive Site Visit Logistics Team
- Led coordination of the Developmental Education Redesign efforts with an eight-member Steering Committee and a cross-functional 45-member Redesign Committee, including community members. Provided monthly updates to the Board of Governors. After eight months of weekly meetings, the work of three sub-committees, Oversight, Entrance, and Coursework, drafted a plan with detailed recommendations which were presented to and approved by Chancellor's Cabinet on May 6, 2014
- Supervised the Office of Access and Disability Resources (ADR): day-to-day responsibility for oversight for the College's ADR offices with Director of ADR; team-building and consensus with ADR staff; supervise, initiate, review projects; coordinate continued online database training; interpret and apply local, state and federal laws and regulations applicable to ADR; review of and implementation of ADR Standard Practice Guides; review and apply recently developed Student Learning Outcomes; represent ADR in decision-making

at high level administrative groups; manage ADR budget, approve and monitor expenses; help coordinate summer transitions program in collaboration with the Southern Arizona Association for the Visually Impaired (SAAVI); hold monthly one-on-one meetings with ADR specialists and program coordinators; review confidential student complaints; collaborate and consult with ADA/EEO Office for certain complaints; conduct performance evaluations of ADR staff; implement new College-wide ADR online database; represent ADR in committees and work groups such as the Universal Design Work Group, ADA Work Group, Faculty Resource Center Work Group, Accreditation Advisory Group, Strategic Planning Committee, Diversity Standing Committee and the Online Education Standing Committee

- Co-wrote and administered the Fulbright Scholar in Residence grant. Served as the educational and outreach coordinator for Fulbright Scholar Dr. Reginald Oputa from Nigeria
- Provided highly responsible and complex administrative support to the Provost/Executive Vice Chancellor, Interim Chancellor, Vice Provost/Assistant Vice Chancellor for Academic Services and Assistant Vice Chancellor for Student Development
- Presented reports and updates to VPIs, VPSDs, Academic Deans, Staff Council, Faculty Senate, Adjunct Faculty Senate Committee, Internship Task Force, PCC Foundation and the Board of Governors
- Coordinated Board of Governors' reports that fall under the Provost/Executive Vice Chancellor; follow up on Board of Governors' requests; worked with Provost, Assistant Vice Chancellor for Student Development and General Counsel in researching, drafting reports and presenting to BOG the offering of in-state tuition for students who fall under Deferred Action for Childhood Arrival program
- Assisted and worked with Vice Provost/Assistant Vice Chancellor for Academic Services in researching and updating accreditation findings, developmental education changes, assessment, dual enrollment, program review and student learning outcomes
- Assisted and worked with Assistant Vice Chancellor for Student Development in researching and updating issues regarding Student Development, such as the Deferred Action for Childhood Arrivals (DACA), enrollment, placement, advising and registration, as related to the Developmental Education Redesign Plan.
- Developed and implemented goals, objectives, policies and procedures; supervise, manage and provide academic development; evaluate and benchmark higher education programs and curricula
- Directed and managed continued implementation of high school outreach project with PCC faculty and high school faculty in math, reading and writing
- Served as the Provost/Executive Vice Chancellor liaison for the Academic Deans; provide faculty perspective in College-wide course scheduling, course load, program review, student learning outcomes
- Served on internal and external task forces, committees, work groups and advisory groups
- Monitored and provided coordination for the former College Plan Action under the scope of the Provost/Executive Vice Chancellor. Collaborated in developing new Strategic Plan Directions and am a member of the Strategic Planning Committee
- Developed, implemented and evaluated Provost Office's goals, objectives, policies and services consistent with the College mission such as Disabled Student Resources, enrollment, placement, registration, developmental education, Deferred Action for Childhood Arrivals, high school outreach efforts
- Interpreted and applied policies and procedures for mediation and conflict resolution with students, faculty, staff, external entities that come to the Provost's Office
- Supervised employees: prioritized and assigned work, conducted performance evaluations, train and make hiring, termination and disciplinary recommendations

- Demonstrated strong oral and written communication skills, have excellent listening skills, interpersonal skills, accountability, integrity, diplomacy, discretion, confidentiality, and conflict resolution
- Possessed a highly collaborative and flexible decision-making style and a team-oriented leadership style

**Acting Assistant Vice Chancellor**

**Pima Community College, Tucson, AZ**

May 2012-December 2012

- Represented Interim Chancellor at internal and external meetings, College-wide presentations, presentations to the Board of Governors, community outreach, local organizations and official events and functions
- Provided highly responsible and complex administrative support to the Interim Chancellor and Provost
- Presented SPG updates and other policies to Chancellor's Cabinet, Campus Cabinets, Staff Council, Faculty Senate, PCC Foundation and the Board of Governors
- Monitored and approved major requisitions for the College
- Researched, developed and reviewed reports; reviewed BOG reports, agendas, minutes, packets; reviewed Chancellor's Cabinet agendas and minutes
- Coordinated memberships of the College-wide Standing Committees
- Trained to access and handle confidential information in EthicsPoint, the College's online compliance service with Internal Auditor
- Served on several internal and external task forces, committees, work groups and advisory committees
- Developed and implemented goals, objectives, policies and procedures; supervised, managed and provided academic development; evaluated and benchmarked higher education programs and curricula
- Developed high school outreach project with the Provost/Executive Vice Chancellor to create partnerships with PCC faculty and high school faculty in math, reading and writing
- Demonstrated strong oral and written communication skills, have interpersonal skills, accountability, integrity, diplomacy, discretion, confidentiality and conflict resolution
- Developed and implemented goals, objectives, policies and procedures; supervised, managed and provided academic development; evaluated and benchmarked higher education programs and curricula

**Honors Coordinator-Downtown Campus**

**Pima Community College, Tucson, AZ**

2008-2012

- Scheduled and managed honors course offerings; collaborated with other campuses to coordinate honors class schedules; handled textbook orders; managed campus honors budget, approved and monitored expenses; hired and evaluated adjunct faculty to teach honors courses
- Taught Honors Colloquium and was advisor to honors independent study projects
- Advised new and ongoing honors students in the program
- Developed course curriculum while on the College-wide Honors Advisory Council
- Served as faculty advisor to the student-run Honors Club
- Helped review and edit student-run Honors Club newsletter
- Created first annual Honors High Tea event to highlight honors students and their projects

## **Instructional Faculty-Downtown Campus**

## **Pima Community College, Tucson, AZ**

2002-2012

- Developed curriculum in for Spanish, Spanish for Heritage Learners, French and Honors courses in Spanish, Independent Study, face-to-face and web-hybrid. Created the first web-hybrid language courses in the history of the College: Spanish 101 and 102. Trained colleagues to develop other levels of Spanish web-hybrid courses
- Developed curriculum and taught language acquisition workshops for staff at Canyon Ranch Health Resort
- Directed and managed the Honors Program as the Downtown Campus Honors Coordinator
- Co-developed the Translation Studies Program
- Led the research for the purchase of the first multiple-language learning software for the Language Lab
- Served on the Online Education Task Force
- Created assessment to identify Heritage Learners for placement in the Spanish for Heritage Learners Program
- Co-developed adjunct faculty training workshops for the College
- Served on the Academic Standards Standing Committee
- Served on the Faculty Standards and Qualifications Sub-committee
- Led the World Languages CDAC as its chair
- Served as discipline leader for Student Learning Outcomes in World Languages
- Served as discipline standards faculty to determine faculty qualifications in World Languages
- Served on the College Strategic Plan Standing Committee
- Elected and served as President of Faculty Senate
- Selected to serve on the Accreditation Renewal Steering Committee
- Served on the State of Arizona Language Articulation Task Force
- Led the State of Arizona Language Association as President
- Led the coordination of the annual Arizona Language Association's state-wide fall conference
- Served on The College Board's World Languages Advisory Committee
- Received the PCC Outstanding Faculty of the Year Award
- Received a National Endowment for the Humanities (NEH) Summer Institute Fellowship, Literature of the Border, Arizona State University

## **Professor of Spanish Language and Culture**

## **Arizona International College of**

## **The University of Arizona, Tucson, AZ**

1999-2002

- Developed curriculum and co-taught courses with an interdisciplinary approach. Co-developed College curriculum with faculty of all disciplines in the College, including Introduction to a Global Perspective, Critical Writing and Communication, Human Consciousness and the Formation of World Views, Global issues in Ecology and Environment, Global Political Economy and Media, Art and Society
- Developed course curriculum in Spanish Language and Culture such as Introduction to Hispanic Literature, Spanish for the Professions (Business, Medical and Legal), Children's Literature in Spanish, Spanish for Heritage Learners, Latin-American Women Writers, Revolutionary Legacies: Cuba and Nicaragua, U.S. Latino Literature

- Served as Academic Advisor to up to 40 students per semester. As member of the Academic Advising/Mentoring Committee, I co-wrote a report that included a set of recommendations addressing the faculty role in advising and mentoring students
- Directed Senior Capstone Projects
- Served as Service Learning and Career Internship Faculty Sponsor
- Served as member of the State of Arizona Language Articulation Task Force
- Co-directed a \$204,000.00 FIPSE grant, Program for North American Mobility in Higher Education. Coordinated the Student Mobility Exchange Program with the Universidad de Chile, Universidad de Guanajuato (Mexico), Universidad La Salle (Mexico), University of British Columbia (Canada), St. Francis Xavier University (Canada)
- Received the 2000 Outstanding Professor of the Year Award from Arizona International College of The University of Arizona

### **Graduate Assistant in Teaching**

1991-1999

### **Department of Spanish and Portuguese The University of Arizona**

- Assisted the Director of Basic Languages in developing curriculum, standardizing course syllabi, and exams for Spanish 101, 102, 201, 202 courses
- Developed teaching methodology workshops and trained incoming Graduate Assistants in Teaching in reading, writing, listening and speaking skills in Spanish
- Initiated mentoring program between incoming and seasoned Graduate Assistants in Teaching
- Led and coordinated the Department's annual Graduate Student Symposium
- Served as Graduate Assistant representative to Departmental Faculty meetings
- Taught beginning, intermediate, advanced courses in Spanish, Spanish for Heritage Learners, Introduction to Literary Genres

## **ACADEMIC EXPERIENCE**

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### **Courses Taught:**

**Pima Community College:** Honors Colloquium 101, Survey of Mexican-American Studies 296, Spanish 101-102 (web-hybrid and face-to-face), Spanish 201-202 (web-hybrid, face-to-face and accelerated), French 101, Spanish for Heritage Learners 103-203 (web-hybrid, face-to-face and accelerated), Intermediate Conversation, Introduction to Literary Genres.

**University of Arizona-South:** Reading Literary Genres 350, Cultural Diversity in Education 404-504, Intermediate Spanish Grammar & Writing 325, Spanish Phonetics 340, Mexican & Mexican-American Literature 403, Mexican & Mexican-American Civilization through Literature 433.

**Arizona International College, University of Arizona:** Beginning Spanish 101-102, Intermediate Spanish 201-202, Advanced Composition & Conversation 313, Introduction to Hispanic Literature 325, Latin-American Women Writers 402, Revolutionary Legacies: Cuba and Nicaragua 319A, U.S. Latino Literature 399.



## PROFESSIONAL ACTIVITIES

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- Executive Leadership Sponsor, Innovation Task Force, August 2018-present
- Executive Leadership Sponsor, Enrollment Management Task Force, August 2018-present
- Executive Leadership Sponsor, Faculty Allocation Collaborative Team (FACT), July 2018-present
- Co-Lead, Guided Pathways Steering Team, 2016-present
- Co-Lead, Educational and Facilities Master Plan, 2015-present
- Co-Lead and co-writer, Diversity, Equity and Inclusion Plan, 2015-2017
- Chair, Arizona Minority Education Policy Analysis Center (AMEPAC), Arizona Commission for Post-Secondary Education, 2018-present
- Member, Arizona Minority Education Policy Analysis Center (AMEPAC), Arizona Commission for Post-Secondary Education, 2014-present
- Executive Leadership Team liaison, Accreditation Steering Committee, January 2017-present
- Administrative liaison, Faculty Senate, 2015-present
- Participant, *Excelexencia* in Education, Accelerating Latino Student Success (ALASS) Workshop, Washington, D.C., September 2015
- Member, Strategic Diversity Plan Sub-Committee, 2016-2017
- Member, Academic Standards Committee, 2015-present
- Member, Developmental Education Council, 2015
- Member, Faculty Evaluation Work Group, 2015-2016
- Member, Faculty Evaluation Process Task Force, summer 2015
- Management Team Member, Meet and Confer – Exempt Staff, 2015
- Member, Internationalization Task Force, 2015
- Member, Collaborative Climate Cooperative (CCC), 2015-present
- Member, Electronic Media Accessibility Work Group, 2015-present
- Administrative co-chair, Department Chair Task Force, 2014-2016
- Administrative co-chair, Class Climate Implementation Team, 2014-2015
- Member, Diversity Standing Committee, 2014-2016
- Provost's Office liaison to Deans meetings, 2013-present
- Provost's Office liaison to VPIs meetings, 2015-present
- Administrative co-chair, Adjunct Faculty Standing Committee, 2015-present
- Member, Strategic Planning Committee, 2014-present
- Member and Participant, National Community College Hispanic Council Leadership Symposium (NCCHC) Planning Committee, Scottsdale, AZ, 2014
- Participant, National Policy Summit for Latinos in Higher Education, Albuquerque, NM, 2013
- Participant, National Community College Hispanic Council Leadership Symposium (NCCHC), Lombard, IL, 2013
- Participant, Annual Conference of the NCA Higher Learning Commission, Chicago, IL, 2013-present
- Fellow, Executive Leadership Academy, AAHHE and the University of California, Berkeley, 2013
- Participant, Hispanic Leadership Institute, Tucson Hispanic Chamber of Commerce, 2013
- Participant, Innovations Conference, League for Innovation in the Community College, Dallas, TX, 2013

- Member, Disabled Student Resources (DSR) Staff Team, Pima Community College, 2013-present
- Member, ADA Work Group, Pima Community College, 2013-present
- Member, Universal Design Committee, Pima Community College, 2013-present
- Member, Accreditation Advisory Group, Pima Community College, 2013-present
- Member, Enrollment Advisory Group, Pima Community College, 2013-present
- Member, Faculty Resource Centers Work Group, Pima Community College, 2013-present
- Member, Online Education Standing Committee, Pima Community College, 2012-present
- Member, Diversity Standing Committee and sub-committee for college-wide Diversity/Multicultural Day, Pima Community College, 2012-present
- Member, College Plan Standing Committee, Pima Community College, 2012-present
- Member, Board of Directors, Phi Beta Kappa-Association of Greater Tucson Chapter, 2012-present
- Member, General Counsel Advisory Group, 2012
- Editor and Reviewer, *Foreign Language Annals*, American Council on the Teaching of Foreign Languages, 2012-present
- Participant, Hispanic Association of Colleges and Universities (HACU) Capitol Forum, Washington, D.C., 2016
- Participant, Hispanic Association of Colleges and Universities (HACU) Conference, Washington, D.C., 2012, 2013, 2015, 2016, 2017
- Participant, HACU Leadership Institute, Washington, D.C., 2012
- Participant, National Community College Hispanic Council (NCCHC) Leadership Conference, Long Beach, CA, 2012
- Participant, National Conference on Diversity, Recruitment and Retention, Las Vegas, NV, 2012
- Member, Acting Assistant Vice Chancellor for IT Advisory Group, Pima Community College, 2012
- Member, Provost & Executive Vice Chancellor Advisory Group, Pima Community College, 2012
- President, Faculty Senate, Pima Community College, 2012
- Member, Online Education Advisory Group, Pima Community College, 2011-2012
- Faculty Advisor, Honors Club, Pima Community College, 2011-2012
- Member, Web Redesign Working Group, Pima Community College, 2010-2012
- Member, Online Education Task Force, Pima Community College, 2010-2011
- Member, Faculty Teaching Workshop Developing Committee, Pima Community College, 2010-2012
- Discipline Leader, World Languages Student Learning Outcomes, Pima Community College, 2009-2012
- Member, HLC Accreditation Renewal Steering Committee, Pima Community College, 2009-2010
- Honors Coordinator, Honors Program, Pima Community College-Downtown Campus, 2008-2012
- Reader, Advanced Placement Spanish Literature, Educational Testing Service (ETS), The College Board, 2008-present
- Evaluator, Academic Program Review of the Department of Spanish and Portuguese, University of Arizona. Appointed by the Dean of the College of Humanities, 2008
- Member, World Languages Academic Advisory Committee, The College Board, 2007-2012
- President, Amigos de Pima Community College Board, Hispanic Student Endowment Fund, PCC Foundation, 2007-2011
- Member, State World Languages Coordinator Committee, Partnership Across Languages (PAL), University of Arizona, 2007-2009

- President, Arizona Language Association (AZLA), 2007-2008
- Program Chair, Arizona Language Association (AZLA) Fall Conference, Pima Community College, 2007
- Member, Translation Studies Advisory Board, Pima Community College, 2006-2012
- Member, Academic Standards Standing Committee, Pima Community College, 2005-2007
- Member, Faculty Standards and Qualifications Sub-Committee, Pima Community College, 2005-2007
- Chair, Year of Languages Festival, Pima Community College-Downtown Campus, 2005
- Chair, World Languages CDAC, Pima Community College, 2005-2011
- Discipline Standards Faculty (DSF) for Languages, 2004-2012
- Chair, Scholarship Professional Development Committee, SWCOLT, 2004-2007
- Member, College Planning Committee, Pima Community College, 2003-2005
- Chair, Southern Arizona Language Fair Committee, College of Humanities, University of Arizona, 2003
- Coordinator, Partnership Across Languages (PAL), College of Humanities, University of Arizona, 2002-2003
- Coordinator, Universidad de Chile Student Mobility Exchange Program, Santiago, Chile, 2000-2002
- Translator, University of Arizona Poetry Center, 2000-2002
- Chair, Second Language Teachers' Symposium Planning Committee, University of Arizona, 2002
- President, American Association of Teachers of Spanish and Portuguese (AATSP) Arizona Chapter, 2000-2006
- Translator, Canyon Ranch Health Resort, Tucson, Arizona, 2000-2003
- Member, Partnership Across Languages (PAL) Steering Committee, 1998-2009

## **PROFESSIONAL AWARDS/HONORS**

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- Selected participant, Aspen Institute's Presidential Fellowship Program, 2018-2019
- Recipient, LULAC Presidential Citation Award, April 2016
- Recipient, PCC Outstanding Administrator of the Year Award, 2014-2015, Pima Community College, 2015
- Recipient, John and Suanne Roueche Excellence Award in Teaching and Leadership. Innovations Conference, League for Innovation in the Community College, Dallas, TX, 2012
- Recipient, Arizona Language Association's Teacher of the Year (TOY), representing Arizona at Southwest Conference on Language Teaching (SWCOLT), 2011
- Recipient, LULAC/FBI Outstanding Community Service Award, 2010
- Recipient, American Association of Teachers of Spanish and Portuguese (AATSP) Dolores Brown Award, Arizona Chapter, 2006
- Recipient, PCC Outstanding Faculty of the Year Award, Pima Community College, 2005
- Recipient, Gem Award, for outstanding service and commitment to Pima Community College-Downtown Campus, 2005
- Recipient, Gem Award, for outstanding service and commitment to Pima Community College-Downtown Campus, 2004
- Participant, United Way Multicultural Leadership Development Program, Raytheon Missile Systems, Tucson, Arizona, 2003
- Fellow, National Endowment for the Humanities (NEH) Summer Institute, Arizona State University, 2002

- Recipient, Outstanding Professor of the Year Award, Arizona International College, University of Arizona, 2000

## PRESENTATIONS

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- Co-presenter, *Championing a Diversity and Inclusion Strategic Plan - ¡Si Se Puede!*, Hispanic Association of Colleges and Universities (HACU) Annual Conference, Atlanta, Georgia, October 2018
- Speaker, *Pima Today and Beyond*, PCC All College Day, August 2018
- Keynote Speaker, *Transcending Barriers: Embracing Opportunities for Change*, Arizona Women in Higher Education Annual Conference, Flagstaff, Arizona, June 2018
- Co-presenter, *Arizona Minority Student Progress Report Discussion: When the Minority Becomes the Majority*, Arizona School Boards Association Conference, December 2017
- Co-presenter, *Arizona Minority Student Progress Report Discussion: When the Minority Becomes the Majority*, Developing Arizona Human Capital Conference, Arizona Commission for Postsecondary Education, December 2017
- Co-presenter, *Arizona Minority Student Progress Report Discussion: When the Minority Becomes the Majority*, Arizona Association of Latino Administrators and Superintendents, November 2017
- Co-presenter, *K-12 + Post-Secondary = Pipeline and Partners to Successful Transition*, Arizona School Boards Association Equity Event, Phoenix, April 2017
- Presenter, *The Evolution of Archetypes and Identity in the Corridos of the Borderlands*, Frida's Roots: Frida Kahlo's Cultural, Artistic and Botanical Influences Lecture Series, Tucson Botanical Gardens, January 2017
- Keynote Speaker, *Inspirations for Excellence*, All Faculty Day, January 2017
- Panelist, Casting a Vote for Collaboration and Diversity Conference, Arizona Women in Higher Education, June 2016
- Panelist, Tucson Hispanic Chamber of Commerce Education Luncheon, April 2016
- Panelist, Arizona School Boards Association Luncheon, Phoenix, March 2016
- Keynote Speaker, Hispanic Leadership Institute graduation ceremony, Tucson Hispanic Chamber of Commerce, April 2016
- Co-presenter, *Pima Community College: Before and After* Reaffirmation of Accreditation Efforts, All College Day, Pima Community College, 2014
- Keynote Speaker, *HLC Update* at Non-Exempt Professional Development Day, Pima Community College, 2014
- Keynote Speaker, AZ-American Association of Teachers of Spanish and Portuguese Share Day, Tucson, AZ, 2013
- Presenter, *The Evolution of Archetypes and Identity in the "corridos" of the Borderlands*. Summer Institute for Education 2012-Teaching the Borderlands, University of Arizona, 2012
- Presenter, *Pima Know Yourself Adjunct Faculty Professional Development Workshop*, Pima Community College, 2012
- Presenter, *Celebrating Hispanic Heritage Month*, Pima Community College, 2011
- Presenter, *Teaching Language and Culture Using Online Education*, Speaker Series, Pima Community College, 2010
- Presenter, *Bridging the Online Gap between Digital Immigrants and Digital Natives*, College of Humanities, University of Arizona, 2009

- Presenter, *The Polemics of Heritage Learners' Placement Tools in the Community College System*, American Association of Teachers of Spanish and Portuguese (AATSP) National Conference, San José, Costa Rica, 2008
- Presenter, *ACTFL 2005 Year of Languages in Arizona*, Arizona Language Association (AZLA) Annual Conference, Coconino Community College, Flagstaff, AZ, 2004
- Presenter, *Teaching Foreign Languages to Students with Learning Disabilities*, Arizona Language Association (AZLA) Fall Conference, Thunderbird: American Graduate School of International Management, Glendale, AZ, 2002
- Chair of session, *Literatura escrita por mujeres*, American Association of Teachers of Spanish and Portuguese (AATSP) National Conference, San Francisco, California, July 2001
- Presenter, *Catalina de Erauso: soldadera de arma y pluma*, VI Congreso Nacional de Hispanistas, Universidad Nacional de San Juan, San Juan, Argentina, 2001
- Presenter, *La monja Alférez: una soldadera de pluma*, V Congreso Internacional de Mujeres Escritoras, La Universidad del Claustro de Sor Juana, Mexico City, Mexico, 2000
- Presenter, *La voz del silencio femenino en Zonas del dolor de Marjorie Agosín*, American Association of Teachers of Spanish and Portuguese (AATSP) National Conference, San Juan, Puerto Rico, 2000
- Presenter, *Connecting Languages to Our Communities*, Arizona Language Association (AZLA) Annual Conference, University of Arizona, Tucson, AZ, 2000
- Presenter, *Resistencia y (re)visión de mitos: de la Virgen de Guadalupe a la Adelita*, Fifth Annual Conference of Ibero-American Culture and Society: Latin-American Women Writers-Discourse on/of the Feminine, University of New Mexico, 1996
- Presenter, *Resistencia en el discurso-testimonio: la poesía prisionera femenina en Chile*, Meet the Writers Conference, University of Iowa Writers Workshop, University of Iowa, 1995
- Moderator, *Readings and Discussions with Mexican Writers Ethel Krauze and Rosamaría Roffiel*, Encuentro de escritoras mexicanas, University of Arizona, 1995.

## PUBLICATIONS

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- *Immigration Raids Keep Stoking More Fear and Hate* (Opinion), Latino USA-NPR, March 15, 2017 (<http://latinousa.org/2017/03/15/opinion-immigration-raids/>)
- *Undocumented Students Fear for Their Futures in Trump's America* (Opinion), Latino Rebels, January 11, 2016 (<http://www.latinorebels.com/2016/12/10/undocumented-students-fear-for-their-futures-in-trumps-america-opinion/>).
- *Language Distance Learning for the Digital Generation*. Hispania. Vol. 93, no. 1, 2010.
- *Strengthening "la identidad" in the Heritage Learner Classroom: Pedagogical Approaches*. Hispania. Vol. 91, no. 1, 2008.
- *Preguntas acerca de la poesía: An Autointerview by Alberto Blanco*. News and Notes. The University of Arizona Poetry Center. Vol. 6, no. 1, spring 2001. Translation.
- *La voz del silencio femenino en Zonas del dolor de Marjorie Agosín*. Revista Monográfica/Monographic Review. Vol. XVI, 2000.
- *Thunderweavers/Tejedoras de rayos by Juan Felipe Herrera*. Arizona Journal of Hispanic Cultural Studies. Vol. 4, 2000.
- *Ensayo-Entrevista a Marjorie Agosín por Dolores Durán-Cerda*. GraFemas: Publicación de la Asociación de Literatura Femenina Hispánica. Vol. 5, no. 2, December 27, 1999.

- *Activities in Your Classroom*. FLES News: National Network for Early Language Learning. Vol. 5, no. 1, fall 1991.

## **COMMUNITY SERVICE**

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- Board Chair, Arizona Minority Education Policy Analysis Center (AMEPAC)
- Board Member, Women United, United Way of Tucson and Southern Arizona
- Board Member, Arizona Women in Higher Education
- Board Member, UA Honors College Advisory Board, University of Arizona
- Board of Directors President, Phi Beta Kappa-Tucson Chapter
- Board Member, Amigos de Pima Community College, Hispanic Student Endowment Fund, PCC Foundation

## **PROFESSIONAL AND HONORARY AFFILIATIONS**

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- Tucson's Leading Women, local networking association
- American Council on the Teaching of Foreign Languages (ACTFL)
- American Association of Teachers of Spanish and Portuguese (AATSP)
- Arizona Language Association (AZLA)
- Modern Language Association (MLA)
- Southwestern Council on Language Teaching (SWCOLT)
- Sigma Delta Pi (National Collegiate Hispanic Honor Society)
- Phi Beta Kappa (National Academic Honor Society)
- Mortar Board (National College Senior Honor Society)
- Omicron Delta Kappa (National Leadership Honor Society)
- Pi Lambda Theta (National Honor Society of Educators)