



BRINGING *children + families* TOGETHER



Community Impact Report

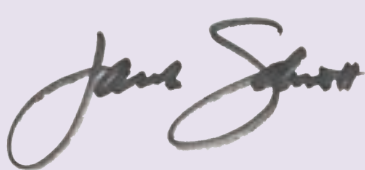
Fiscal Year 2020

Dear friends,

In the infamous words of civil rights icon, Dr. Martin Luther King, Jr., **"If you can't fly, then run, if you can't run, then walk, if you can't walk, then crawl, but whatever you do you have to keep moving forward."** Our outstanding staff and committed foster families and mentors demonstrated persistence, determination and a focus on AzCA's mission of protecting children, empowering youth, and strengthening families during the unending challenges faced in 2020. These challenges, while daunting, did provide us with opportunities to quickly adapt. Having the resources to make necessary changes in service delivery and staffing availability were essential.

On behalf of our Board of Directors, entire staff, and the children and families we serve – **thank you for your continued support in helping us help others.** Your support helps make it possible for our staff to meet the needs of the more than 40,000 children and families we serve across Arizona.

With gratitude,



Jacob Schmitt, MPA
President & CEO



Patricia Krueger
Board Chair



Protecting Children, Empowering Youth, Strengthening Families.

Across
Arizona since
1912

Our prevention-focused, statewide programs target the type of future we all want to see: a future where every child has a safe and loving home and families are supported through difficult and trying circumstances.

We adjust to the needs of the local community; providing non-biased, culturally sensitive care to all children and their families. Our entire AzCA family is part of a team, collectively working together in the best interest of our clients to provide high-quality integrated care.



1. Foster Care
2. Adoption
3. Therapeutic Foster Care
4. Interstate Compact for the Placement of Children (ICPC)
5. Home Assessment & Courtesy Supervision (HACS)
6. Kinship Support Services
7. Young Adult Services
8. Mentoring Program
9. Family Preservation
10. Family Reunification
11. Parent Aide
12. Supervised Visitation
13. Parents as Teachers
14. Family Education & Support Services
15. Outpatient Behavioral Health
16. Trauma Specialty Services / Las Familias
17. Neurosequential Model of Therapeutics
18. Skills Training & Respite (STAR) Program

Always here *for you*





at AzCA:

Our mission is to *protect children, empower youth and strengthen families.*

Our vision is that every Arizona family has the resources and support needed to be *safe, strong and resilient.*

We value our *Passion of Purpose, Quality Service, Collaboration and Respect for All.*



Passion of Purpose: With more than 100 years of service, we continue to be driven by our desire to support abused and neglected children and the families most in need of our services. We will not compromise when it comes to the safety and best interests of children.

Quality Service: We are determined to be the best at doing what matters most. We strive to maintain expertise in our field, use our resources efficiently, make data-driven decisions that are results oriented, and provide services of the highest quality. We aim to understand, meet and foresee the needs of our clients, colleagues, volunteers and stakeholders while continuously seeking feedback for improvement.



Collaboration: We strive to work powerfully together with our community in a unified effort to achieve our shared goals. We have confidence in each other's capabilities and intentions. We believe that together we can deliver the best results when there is a foundation of trust, communication and collaboration.

Respect for All: We maintain a workplace environment that ensures that our clients, colleagues, donors and volunteers feel valued, trusted, respected and connected.



Strategic Plan

2021 - 2022



Be the Employer of Choice

Recruit & retain high performing individuals.



Be the Provider of Choice

Provide high quality, impactful service to clients & families.



Be the Community Partner of Choice

Develop & implement an AzCA brand profile to improve visibility statewide.



Achieve Ongoing Operating Surplus

Achieve financial sustainability.



I recently became a caregiver for three children. I didn't exactly know where I could get supplies, guidance and support, since this was my first experience with Kinship Services.

Thankfully through AzCA, and with the help of my Kinship Navigators, I was able to get bunk beds for the older kids, a crib for the baby, brand new mattresses, new bedding, utility assistance, community referrals for diapers, food bank information, holiday meal referrals, legal guidance, and many more material resources from AzCA's closet, including clothing, blankets, and baby items!

I am so thankful to AzCA and the amazing support they provided me and the children.

- AzCA Informal Kinship Caregiver

Our family in numbers.

 **1,760** *Donors*

5,682 *Families* 

 **32,674** *Children & Young Adults*

We Served:

1,585
children aged 0-5

4,278
children aged 6-12

2,246
children aged 18+

4,402
children aged 13-17



Demographic info is not available for all clients.

371 *children*

participated in the **Neurosequential Model of Therapeutics** to identify experiences that may have impacted their developing brains.



1,263

current and former
foster youth

received support and services to assist with transitioning into adulthood.

1,500

home visits

were made through our
Parents as Teachers
program.

332

families

received Family Preservation or Family Reunification/ Placement Stabilization Services.



20,038

children, youth, adults, and their family members benefited from one or more of our **Outpatient Behavioral Health Services** or **Trauma Support Services**.

2,006

parents/ caregivers & children

were served by our Family Education & Support Services.



19

youth

"aging out" of foster care were matched with **mentors**.

555

new kinship caregivers

caring for **481 relative children** were provided information, resources, referrals and support.

326

adoptions

1,496
children

in Arizona's **foster care** system were provided loving homes.

I want to tell anyone who has been debating becoming a mentor:
Just go for it!

My experience as a mentor can be described as healing, natural, caring and courageous. We both learn from each other. We are family and it happened naturally. We enjoy each other's presence and have compassion towards each other.

- AzCA Mentor





Our crisis counselor has done a fantastic job with my girls. She has helped them to learn coping mechanisms and provided a great support system for our entire family. They have helped my daughters feel safe again.

- Las Familias Parent



I am so thankful for this program because it has given me the opportunity to re-learn how to parent. I feel like I have so many people that support me. AzCA provides such amazing resources to help better our parenting skills. My child loves to use the coloring kits and books that are provided. We enjoy making it a family activity, we all get involved!

- AzCA Program Participant



Becoming a foster parent has been both a rewarding experience. When we learned that Elena's mom was working towards reunification, we wanted to know how we could help support & bring them together.

During the holiday season, we worked with AzCA and DCS to have her biological mom celebrate the holiday with all of us. We enjoyed dinner together and celebrated her mom's new apartment. Elena was so surprised and happy to spend the holiday with her mom!

- AzCA Foster Parent

Names have been changed to protect identities.



Thank you for making these stories possible.

AzCA's Economic Impact

AzCA impacts the local economies by providing jobs and benefits, as well as using local vendors for on-site requirements.

Northern:

\$3.06M

Central:

\$25.15M

Western:

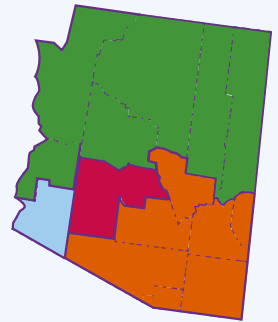
\$1.76M

Southern:

\$9.09M

\$40,581,000 *total*

Includes \$1.5M of economic impact from out of state



Our partners

Corporate Partners

\$10,000 +

Arizona Complete Health
Gowan Milling
Outsource America, Inc.
Spinato's Pizzeria
Tucson Electric Power

\$5,000 +

Cummings Plumbing Heating & Cooling
Mercedes-Benz of Scottsdale
Rangers Cottage LLC / HQ Trivia
Wells Fargo Bank
Window World of Phoenix

Foundation Partners

\$20,000 +

Armstrong McDonald Foundation
Community Foundation for Southern Arizona
Dave Thomas Foundation for Adoption
Mission Management & Trust Co.
Mutual of America Foundation
Nina Mason Pulliam Charitable Trust
The US Charitable Gift Trust

\$10,000 +

Dorothy Harmsen and Bill Harmsen Sr.
Charitable Foundation
Fred and Christine Armstrong Foundation

In-N-Out Burger Foundation

\$5,000 +

Arizona Community Foundation
The Brookdale Foundation
Cardinals Charities
Charro Foundation
Country Fair White Elephant
Enterprise Holdings Foundation
Steven C. Leuthold Foundation
Ticket to Dream Foundation

For a full list of our partners, visit us online at www.ArizonasChildren.org.

Our financial overview.

REVENUE & SUPPORT

Government Awards & Contracts	\$48,747,448
Private Donors, Foundation & Other Grants	\$ 794,913
Program Service Fees	\$ 396,244
Donated Goods & Services	\$ 111,180
Special Events & Fundraisers	\$ 232,022
Other Revenue	\$ 16,136
Net Investment Income	\$ 227,120

TOTAL -
\$50,525,063



OPERATING EXPENSES

Program Services	\$43,545,431
Supporting Services	\$ 5,874,413
Direct Special Event Costs	\$ 80,023

TOTAL -
\$49,499,867



NET ASSETS

	\$ 5,986,677
Net Assets w/o Donor Restrictions	\$ 2,714,556

Net Assets w/ Donor Restrictions

TOTAL (beginning): \$7,676,037 | TOTAL (ending): \$8,701,233

EXPENSES BY PROGRAM AREA

Behavioral Health	\$26,719,332
Child Welfare	\$13,565,292
Prevention	\$ 2,513,104
Specialty Services	\$ 747,703

TOTAL -
\$43,545,431



88¢ of every dollar goes *directly* to support our programs and services

A Year LIKE NO OTHER

The COVID-19 pandemic began over a year ago and through it all, AzCA remained open to serve the community and provide aid and resources across Arizona.

With your help, we were able to utilize emergency funding to support our parents, families, children and young adults through these difficult times.

We came together to provide essential items and stability during such unprecedented times.
Thank you for providing your support and resources to our children and families.



Our board of directors.

2019-2020 MEMBERS

Anna Osborn
Board Chairperson

Patricia Kreugar
Chair-Elect

Gerald "Jerry" Smith, Sr., Ed. D.
Secretary

Holley Stacey
Treasurer

William Addison, Jr.

Mabel Crescioni-Benitez, Ph.D.

Renee Dinwiddie

Dolores Durán-Cerda, Ph.D.

Timothy Ellsworth Bowers

Kortney Greene

Elizabeth Howell

Ellen Howlett

Deborah Kramer

Cynthia R. Landin

Harold Magalnick, MD

Juan "Gabriel" Martinez, D.O.

Kathleen McLaughlin

Ingrid Novodvorsky, Ph.D.

Juliet Peters

Anissa Reed

Ramon Vasquez

Thomas J. Wisz

Steve Zeidman

2020- 2021 OFFICERS

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Board Chairperson

Mabel Crescioni-Benitez, Ph.D.
Secretary

Gerald "Jerry" Smith, Sr., Ed. D.
Chair-Elect

Holley Stacey
Treasurer

EMERITUS MEMBERS

Betsy Apking

Mary Lou Hapner

Robert Shaff

Linda Yocum

Edward Bessey

Jess Lorona

Joan Shapiro,
M.D., Ph.D.

Paul Zucarelli

Wesley Colvin

Tom McKenna

Nancy Stanley

Diane Costantino

Barbara Nelson

William Weese,
M.D.

Carrie Hall

Troy Richards

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